

October 16, 2021



Dear McLean Patients, Residents, and Families,

We are sending this communication to provide you with an update on our current outbreak. All residents and all employees have been tested for COVID-19 and all results are negative.

With these results, per CDC guidelines, we are able to resume inside visitations on most neighborhoods except for Evergreen Way. Due to the first case, reported to you on October 11, we need to continue to suspend inside visitation for the patients on Evergreen Way until Friday, October 22, assuming we do not have any more positive cases before that time.

For Evergreen Way patients, outside visits and virtual visits may occur and need to be scheduled through our online scheduling system <https://mcleancare.simplybook.me/v2>. If you would like assistance, please call Kathy Cookson at 860-658-3725. Please see below for further information regarding outside visits. Compassionate care visits for Evergreen Way may be arranged through the nursing staff.

Precautionary measures continue to be implemented to prevent the spread of the virus. Below please find our mitigating strategies.

Thank you for your support as we work diligently to care for and protect our community. If you have any questions, please do not hesitate to reach out to us directly. Please find our cumulative data below.

David Bordonaro
President

Lisa Clark
Vice President, Administrator of the Health Center

Cumulative data below is from March 2020 to October 15, 2021
Positive cases are noted based on a resident's home neighborhood

	Positive	Last positive case reported on:	Recovered	Deaths
Total for Assisted Living	18	1/13/21	16	2
Total for Skilled Nursing	36	1/14/21	29	7
Total for Employees	54	10/12/21	52	

Visitation Guidelines and Scheduling

Note: Compassionate care, outside and virtual visitations at this time for patients on Evergreen Way

- Outside visits and virtual visits need to be scheduled through our online scheduling system <https://mcleancare.simplybook.me/v2>. If you need assistance, please call Kathy Cookson at 860-658-3725.
- During an outbreak, for outside visitation, all visitors and residents must wear a mask, everyone must socially distance, and food or drink are not allowed.
- Compassionate care visits may be arranged through the nursing staff after completing our clinical review. Criteria for scheduling a compassionate care visits includes a significant change in a resident's condition or end of life.
- Please bring your driver's license or photo ID. Also, please do not visit if you are not feeling well and be sure to abide by all travel guidelines, found here: <https://portal.ct.gov/coronavirus/travel>.
- All visitors must wear tight-fitting masks into our building and be screened at the front entrance of our health center for scheduled, outside visits.
- If you, or anyone that visits McLean, should discover you are positive within 14 days of visiting us, please call the nursing supervisor so we can take the appropriate actions immediately to assess the potential exposure and implement the necessary isolation protocols to stop potential spread.

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene. Our mitigating strategies continue to be in effect. You will find these listed below:

- Please refer to the visitation procedures above for current information.
- Visitors must follow the core principles of infection prevention during any visit.
- Small group activities, as well as socially distanced larger groups, are occurring on all neighborhoods. The resident dining rooms are open with social distancing at this time.
- The Beauty Salon / Barber Shop is open for all residents, except for patients on Evergreen Way.
- Residents who have had a direct COVID-19 exposure, will have compassionate care visits for 14 days.
- We are working with our pharmacy partners and the Department of Public Health to provide staff and residents with COVID-19 vaccinations.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who are visiting residents.
- The appropriate personal protective equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and an increased focus on touched surfaces remains top priority.
- Masks are provided to all residents to wear when out of their room, when they have visitors in their room, and if engaged with their care team (with the exception of face care, taking medications or eating).
- Internal campaigns and audits for infection control practices have been implemented to reinforce consistent and effective preventative measures.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 testing of staff follows the Governor's executive order. Fully vaccinated staff are not required to test and unvaccinated staff are testing per the current standards. If we have one positive case (an outbreak), staff and residents will be tested per current DPH requirements. We will follow isolating protocols should any resident receive a positive test result and implement additional testing and cohorting strategies.