



June 1, 2021

Dear Residents, Patients and Families,

We hope that you are well, as we send our weekly update on the health and safety of our campus.

We are continuing to welcome inside visitors to our post-acute and skilled nursing neighborhoods. At this time, we continue to suspend inside visitation for assisted living neighborhoods, in accordance with CMS and DPH guidelines. The results for this week's testing will be available later in the week, and we will communicate them with you. Compassionate care and outside visits may still occur for all neighborhoods, including the Robinson, Atwater and Abernethy.

Our visitation guidelines and information regarding scheduling your visit is reattached to today's letter for your reference. This includes a reminder of the recent changes regarding masks for fully vaccinated residents and their visitors.

As always, please reach out to us with questions at any time.

Be well,

David Bordonaro
President

Lisa Clark
Vice President, Administrator of the Health Center

Visitation Guidelines and Scheduling

At this time, inside visitation is only for patients/residents on Evergreen Way, Chapel Crossing, and Skyview Terrace.

Compassionate care visits continue to be arranged through the nursing staff after completing our clinical review. These are for significant changes in condition or end of life.

Outside visits can occur by scheduling them with the SimplyBookMe scheduling system

Other inside visits can occur **only** when community positivity rate is less than 10% and we are out of outbreak testing. These visits must be scheduled with the SimplyBookMe scheduling system:

Click on this link: <https://mcleancare.simplybook.me/v2>, which can also now be accessed on the home page of McLeanInspiredLiving.org, scroll to the bottom and click on Family Site. Please contact Kathy Cookson at 860-658-3725 or kathy.cookson@mcleancare.org with any questions.

Two guests at a time are allowed in a resident's single room. If a resident would like more than two visitors or if they live in a double room with a roommate, their visit must be scheduled in the Pfirman Dining Room or outside, with no more than four visitors at a time.

All visitors must review the **Visitor's Guide** which reviews the Core Infection Control Guidelines. This guide can be found on our website, scroll to the bottom of the home page to the Family Site, and click on the Visitor's Guide. We will also email it to you with your visit confirmation and it will be available for viewing during the screening process at our front entrance.

Upon arriving in the McLean parking lot, all visitors are asked to call the front desk receptionist at 860-658-3700. The receptionist will confirm that all visitors have arrived and will confirm the time of the scheduled visit. If the timing is correct, they will be advised to come in and proceed with the Well Screen surveillance tool. Visitors will be asked to wait until approximately 10 minutes prior to the appointment time to come inside to the Well Screen surveillance tool.

Please bring your driver's license. Also, please do not visit if you are not feeling well and be sure to abide by travel guidelines, found here: <https://portal.ct.gov/coronavirus/travel>

Visitors must wear tight-fitting masks into our building. Appropriate face mask coverings will be provided for your visit if necessary, as well as any additional PPE required.

Per CDC and DPH guidelines, we are now able to permit fully vaccinated visitors to remove their masks during their visit once they have reached the location of their visit and as long as the resident is also fully vaccinated. Our Well Screen surveillance tool will now ask visitors their vaccination status to help guide the protocols. If all parties visiting are fully vaccinated, they can enjoy food and beverages together, in private visitation locations only, and in accordance with your loved one's diet.

If you are dropping off packages to the Health Center:

Please continue to label the bag or container to indicate if it is food. If it is something that is perishable (will melt or get warm quickly), you can call the receptionist at 860-658-3700 to let them know. We will launder all clothing before we deliver it to residents.

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene.

Our mitigating strategies continue to be in effect. You will find these listed below:

- Inside and outside visitation can be scheduled at this time for post-acute and skilled nursing neighborhoods.
- Outside visitation can be scheduled for assisted living neighborhoods. Inside visitation is temporarily suspended for The Robinson, The Atwater and The Abernethy.
- Compassionate care visits (significant changes and end of life) continue to be scheduled for all neighborhoods after clinical review.
- Visitors must follow core principles of infection prevention during any visit.
- Small group activities, including small group dining, are occurring on all neighborhoods.
- The Beauty Salon / Barber Shop is open for patients/residents on the post-acute and skilled neighborhoods. It is temporarily not available to residents on the assisted living neighborhoods due to outbreak status.
- We are working with our pharmacy partners and the Department of Public Health to provide staff and residents with any future COVID-19 vaccinations.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- Personal Protective Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and an increased focus on touched surfaces remains top priority.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Internal campaigns and audits for infection control practices have been implemented to reinforce consistent and effective preventative measures.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. Fully vaccinated staff are not required to test weekly – only unvaccinated staff continue to test weekly. If we have one positive case (an outbreak), all staff will test once weekly per CMS recommendations. We will follow isolating protocols should any resident receive a positive test result and implement additional testing and cohorting strategies.

Cumulative data below is from March 2020 to June 1, 2021

Positive cases are noted based on a resident's home neighborhood

	Positive	Last positive case reported on:	Recovered	Deaths
Assisted Living				
Robinson	1		1	
Atwater	1		1	
Abernethy	16	1/13/21	14	2 (1 at other facility)
Total for Assisted Living	18		16	2
Skilled Nursing				
Evergreen Way (post-acute)	13	1/6/21	11	2 (1 at other facility)
Chapel Crossing	2	1/14/21	2	
Skyview Terrace	21	1/4/21	16	5
Total for Skilled Nursing	36		29	7
Employees	50	5/19/21	50	