

April 6, 2021



Dear Residents, Patients and Families,

We hope you are well and enjoying this beautiful spring weather as we send our weekly update on the health and safety of our campus.

On Saturday, we sent you an update to let you know of one employee from Evergreen Way who tested positive for COVID-19 as a result of our surveillance testing. They are continuing to isolate at home. Contact tracing is complete and anyone who was potentially exposed was individually notified by our staff.

As we had stated on Saturday, small group activities, small group dining, and inside visits are temporarily suspended. Compassionate care visits, end of life visits, window visits, and virtual visits are available at this time. We are continuing to test skilled nursing and assisted living staff weekly, all residents will be tested this week, and we will keep you posted on any positive test results.

Kathy Cookson has returned from a much deserved vacation! Please reach out to her for your scheduling questions by calling her at 860-658-3725 or emailing her at [Kathy.Cookson@McLeanCare.org](mailto:Kathy.Cookson@McLeanCare.org). As we continue to evolve and offer more visitation opportunities, we thank you for your patience! Our intent is to always offer the best customer service possible and to connect our beloved residents with their families and friends.

We were so fortunate to enjoy gorgeous, clear weather yesterday, just perfect for our Luminaria Night, culminating a month-long commemoration of our journey together through the pandemic. Thank you all for helping us to acknowledge the strength and resiliency of our community and the losses we shared this past year by sending along your heartfelt messages of hope and reflection for these luminaria bags. The battery-operated candles were truly a beautiful site for residents to view, as they lit the entire courtyard sky in unity and remembrance. We will be sharing a slideshow of the evening and each luminaria with you!

We thank you for your continued support.

Be well,

David Bordonaro  
President

Lisa Clark  
Vice President, Administrator of the Health Center

## Visitation Guidelines and Scheduling

**At this time, we are ONLY scheduling window visits, virtual visits, and compassionate care/end of life visits.**

As a reminder, all visits MUST be scheduled. Visitors must wear tight-fitting masks and be screened at the front entrance of our health center. Appropriate face mask coverings will be provided for your visit, as well as any additional PPE required. Please bring your driver's license or photo ID. Also, please do not visit if you are not feeling well and be sure to abide by all travel guidelines, found here: <https://portal.ct.gov/coronavirus/travel>.

*Remember: Food and pets are not allowed per CT DPH guidelines.*

Upon arriving in the McLean parking lot, all visitors are asked to call the front desk receptionist at 860-658-3700. The receptionist will confirm that all visitors have arrived and will confirm the time of the scheduled visit. If the timing is correct, they will be advised to come in and proceed with the Well Screen machine. If they are too early, they will be asked to wait until approximately 10 minutes prior to the appointment to come inside to the Well Screen machine.

All visitors must be educated in the core principles of infection prevention and then they may proceed directly to their loved one's room or outside to the Pfirman Dining Room.

To book your in-person visit online, follow the steps below:

- Click on this Link: <https://mcleancare.simplybook.me/v2>, which can also now be accessed on the home page of [McLeanInspiredLiving.org](http://McLeanInspiredLiving.org).
- This will direct you to the McLean home page, scroll all the way to the bottom, click on Family Site and then click on the link for SimplyBookMe, or click on the link to "safety schedule a visit" on the green pop up square with coronavirus updates!
- Click on "Book Now" and then on the specific neighborhood.
- Indicate the type of visit you want from the choices presented.
- Click on the available time that works for you.

During your first visit to this site, you will be asked to create an account with a password. After you have selected a time, you will receive a confirmation email. Should your requested time be unavailable, we will reach out to you with other options. Please limit your request to "one type" of request weekly, to allow as many family visits as possible.

***Note:*** *Compassionate care visits continue to be arranged through the nursing staff after completing our clinical review. These are for significant changes in condition or end of life.*

### **If you are dropping off packages to the Health Center:**

Please be sure to label the bag or container to indicate if it is food. If it is something that is perishable (will melt or get warm quickly), you can call the receptionist at 860-658-3700 to let them know. We are continuing to launder all clothing before we deliver it to residents.

### Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene.

Our mitigating strategies continue to be in effect. You will find these listed below:

- Inside visits, small group activities, including small group dining are suspended at this time.
- Compassionate care visits (significant changes and end of life) continue to be scheduled for all neighborhoods after clinical review.
- Visitors must follow core principles of infection prevention during any visit.
- The Beauty Salon / Barber Shop is temporarily closed.
- We are working with our pharmacy partners and the Department of Public Health to provide staff and residents with any future COVID-19 vaccinations.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- Personal Protective Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and an increased focus on touched surfaces remains top priority.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices. Internal campaigns and audits have been implemented to reinforce consistent and effective preventative measures.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. All staff will test once weekly per CMS recommendations. We will follow isolating protocols should any resident receive a positive test result and implement additional testing and cohorting strategies.

**Cumulative data** below is from March 2020 to April 6, 2021

Positive cases are noted based on a resident's home neighborhood

	Positive	Last positive case reported on:	Recovered	Deaths
<b>Assisted Living</b>				
Robinson	1		1	
Atwater	1		1	
Abernethy	16	1/13/21	14	2 (1 at other facility)
Total for Assisted Living	18		16	2
<b>Skilled Nursing</b>				
Evergreen Way (post-acute)	13	1/6/21	11	2 (1 at other facility)
Chapel Crossing	2	1/14/21	2	
Skyview Terrace	21	1/4/21	16	5
Total for Skilled Nursing	36		29	7
<b>Employees</b>	47	4/3/21	46	