

March 16, 2021



Dear Residents, Patients and Families,

We hope you are well as we send our weekly update on the health and safety of our campus. Daylight savings and the return of some warm temperatures starting to peak through lift our spirits, along with encouraging results of our recent surveillance testing and vaccination rollout in our state.

The Atwater continues to be under isolation and once we complete outbreak testing and all results are negative, we can re-open that neighborhood. All other neighborhoods in our health center are continuing with small group activities and small group dining with appropriate masking and social distancing. We are continuing to test skilled nursing and assisted living staff weekly and will keep you posted on any positive test results.

We would like to share some exciting changes we are now able to implement to our visitation practice, which will allow you to finally wrap your loved one in that warm embrace they have missed so much! If the positivity rate for Hartford County remains below 10% and our resident vaccination rates are above 70%, a fully vaccinated resident does not need to socially distance during visits. Along with this close contact, touching is allowed with the resident's permission to do so. We will continue to require face masks to be worn during all visits. These visits will continue to occur in the Pfirman Dining Room, and once we have warmer weather, they can occur outside as well.

We would like to emphasize that as the CDC continues to release updated guidelines for fully vaccinated people, McLean follows all guidance from our local health agencies, including the State of CT Department of Public Health, as it relates to safe practices for our community. We will keep you informed of any additional guidance from our local partners as we receive it.

As a reminder, all visits **MUST** be scheduled. Visitors must wear tight-fitting masks and be screened at the front entrance of our health center. Appropriate face mask coverings will be provided for your visit, as well as any additional PPE required. Please bring your driver's license or photo ID. Also, please do not visit if you are not

feeling well and be sure to abide by all travel guidelines, found here:
<https://portal.ct.gov/coronavirus/travel>.

Remember: Food and pets are not allowed per CT DPH guidelines.

While we are so pleased to welcome our families to visit, we have implemented a new process. Please be advised of the following:

Going forward, all McLean visitors, upon arriving in the McLean parking lot, are asked to call the front desk receptionist at 860-658-3700. The receptionist will confirm that all visitors have arrived and will confirm the time of the scheduled visit. If the timing is correct, they will be advised to come in and proceed with the Well Screen machine. If they are too early, they will be asked to wait until approximately 10 minutes prior to the appointment to come inside to the Well Screen machine.

To book your in-person visit online, follow the steps below:

- Click on this Link: <https://mcleancare.simplybook.me/v2>.
- This will direct you to the McLean Healthcare page of SimplyBookMe!
- Click on “Book Now” and then on the specific neighborhood.
- Indicate the type of visit you want from the choices presented.
- Click on the available time that works for you.

During your first visit to this site, you will be asked to create an account with a password. After you have selected a time, you will receive a confirmation email. Should your requested time be unavailable, we will reach out to you with other options. Please limit your request to “one type” of request weekly, to allow as many family visits as possible.

Note: Compassionate care visits are arranged through the nursing staff after completing our clinical review.

Jennifer Caldwell, our new scheduler, is available to answer any questions or concerns regarding this online scheduling system. Jennifer is also available if you prefer to book your visit through her directly and she can be reached at jennifer.caldwell@mcleancare.org or 860-658-3733.

As we continue to acknowledge our year-long journey through the pandemic with commemorative events and activities on our campus, we thank all who have written their special messages of reflection and hope on a luminaria bag. Towards the end of

the month, we will schedule an evening to light up the night! Keep a lookout for an email with the date.

Please join us for the Family Council meeting tomorrow, Wednesday, March 17 at 2 p.m. The link to join us is below. If you have any questions prior to the meeting, please email them to joan.stefanowicz@mcleancare.org.

Join Microsoft Teams Meeting

+1 860-241-5262 United States, Hartford (Toll)

Conference ID: 293 990 335#

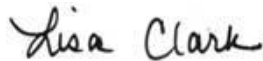
Our staff is engaged and ready for any additional, upcoming changes as we remain “McLean Strong” both on and off our campus. We will, of course, communicate any updates to our McLean policies as they occur. Thank you for your patience as we work together with our local health agencies on the very best way to safely and effectively incorporate any adjustments to our safety measures.

Please call us with any questions. We thank you for your support.

Be well,



David Bordonaro
President



Lisa Clark
Vice President, Administrator of the Health Center

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene.

Our mitigating strategies continue to be in effect. You will find these listed below:

- We are working with our pharmacy partners and the Department of Public Health to provide staff and residents with any future COVID-19 vaccinations.
- End of life and compassionate care visits continue to be scheduled for all neighborhoods after clinical review.
- Inside visits, small group activities, including small group dining, have resumed, except for The Atwater at this time.
- The Beauty Salon / Barber Shop is open, except for The Atwater at this time.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- Personal Protective Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and an increased focus on touched surfaces remains top priority.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices. Internal campaigns and audits have been implemented to reinforce consistent and effective preventative measures.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. All staff will test once weekly per CMS recommendations. We will follow isolating protocols should any resident receive a positive test result and implement additional testing and cohorting strategies.

Cumulative data below is from March 2020 to March 16, 2021

Positive cases are noted based on a resident's home neighborhood

	Positive	Last positive case reported on:	Recovered	Deaths
Assisted Living				
Robinson	1		1	
Atwater	1		1	
Abernethy	16	1/13/21	14	2 (1 at other facility)
Total for Assisted Living	18		16	2
Skilled Nursing				
Evergreen Way (post-acute)	13	1/6/21	11	2 (1 at other facility)
Chapel Crossing	2	1/14/21	2	
Skyview Terrace	21	1/4/21	16	5
Total for Skilled Nursing	36		29	7
Employees	45	3/11/21	44	