

May 22, 2020

As we continue to manage positive cases in our Health Center, we are seeing more patients recover. We will continue to test all health center residents, even those without symptoms, who have not been previously tested, until this virus is wiped off our campus. We know that what we're doing – the precautions we are taking to keep our campus healthy and safe – is working!

Our “Like a Chain, Together We Are McLean Strong” campaign kicked off on Wednesday with great success. Banners are hanging in our lobby and notecards are being given to staff with inspiring messages of strength and caring, along with bags containing masks, gloves and hand sanitizer. We are committed to kicking COVID-19 off our campus and we know that our infection control efforts at work and at home are the keys to winning this fight.



Some of our health center residents have been enjoying fresh air in our courtyard and especially sitting around the new water feature. Warm sun and the soothing sound of softly rushing water provide important relaxation and calming benefits to our residents and staff – we love our outside space!

As we have since the beginning of this outbreak, we are relying on guidance and best practices put forth by our local and national health agencies regarding family visits. Based on current recommendations from CMS, we have suspended outside family visits, other than Hospice visits, until we receive written guidance from CT DPH.

Our staff is working hard to connect with residents, offering kind words of comfort and personal touches to help them feel safe and secure. We thank our families for trusting us to be there for their loved ones as we ask them to remain at a distance, for the safety of all. We continue to arrange for 15-20 minute family window visits based on our scheduling availability. Families are encouraged to reach out to Kathy Cookson to schedule with at least 48 hours' advance notice, [kathy.cookson@mcleancare.org](mailto:kathy.cookson@mcleancare.org).

As we get ready to celebrate the Memorial Day holiday, we would like to take a moment to thank all those who've served and sacrificed to keep our country safe. We salute you.