

November 10, 2020



Dear Residents, Patients and Families,

We hope you are all well as we send you our weekly update on the health and safety of our campus.

As of today, we have received two positive test results from last week's surveillance testing of staff. We updated you on Friday of a positive test result of one of our assisted living care team members. Over the weekend, we learned of an additional positive employee. This individual has had no resident or patient contact at all and there is no risk of exposure. However, due to the fact that this is a member of our skilled nursing staff, we are required to test all skilled nursing residents and patients for the 14-day surveillance period.

At this time, we are conducting surveillance testing of all health center staff and all health center residents. We will report any positive test results to you.

Our testing process is a vital part of keeping our community healthy. Our health center screening process is also incredibly important in gauging the health of all staff as they enter our campus. We are vigilant in our efforts to screen all staff as they report to work and appreciate their ongoing efforts to staying healthy even off campus. Screening and testing are just a few of the tools we have to help keep our community safe.

Other ways we are helping to keep the COVID-19 virus off our campus is by taking proactive measures to socially distance and adhere to PPE recommendations. Due to the positive test results, we have implemented additional, precautionary measures appropriate for an outbreak scenario. These measures include suspending outside and inside visits, as well as small group activities including dining, and temporarily closing our Hairdresser and Barber Shop. On Monday we developed a plan to open our courtyard to our residents, by neighborhood, according to a schedule that will prevent comingling.

As we approach colder weather, flu season and potential holiday gatherings in our community, we've received valuable information from the State of CT Department

of Public Health to help reduce the risk of infection that we'd like to share with you. Please find the State's document attached.

To safely celebrate the holiday season, which will no doubt look and feel different than years past, we're creating a video to share with our residents and staff – and we need your help! Please record a holiday message to your loved one on your phone and send it to us. Your video can be up to three minutes long and will be combined with other videos from families and friends, as well as include holiday music and festive photos! We'll share this spectacular gift with our residents during December. Please text your video to Stephen Root at 860-480-8633 by December 4. Thank you in advance!

Virtual visits are in full swing as our Life Enrichment team helps to connect families and friends. Kathy Cookson is typically the contact to schedule your visit; however, **during the timeframe of 11/4/2020 thru 11/22/2020, Ann Pavano will be scheduling virtual visits, to allow Kathy to take a well-deserved vacation. Ann can be reached at Ann.Pavano@McLeancare.org or at 860-658-3941.**

Please find our mitigating strategies and cumulative data below.

Be well.



David Bordonaro
President



Lisa Clark
Vice President, Administrator of the Health Center

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene. Our mitigating strategies continue to be in effect. You will find these listed below:

- Visitors are restricted in the building beyond the health screening table except for end-of-life care and for compassionate care visits with physician approval.
- Outside and inside family visits are not available at this time. Window visits, Skype or FaceTime visits are offered by appointment.
- Small group activities, including dining, are temporarily suspended for all neighborhoods.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- The Salon and Barber Shop are temporarily closed.
- Personal Protection Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and increased focus on touched surfaces.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 weekly testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. We will isolate any resident with a positive test result and implement additional testing and cohorting strategies.

Cumulative Data as of 11/10/2020

Positive cases are noted based on resident's home neighborhood.

Assisted Living – 9 positive residents to-date (7 recovered), with last positive case identified 5/6/20

- Robinson has had 1 positive (1 recovered)
- Atwater has had 1 positive (1 recovered)
- Abernethy has had 7 positives (5 recovered), 2 resident deaths (1 death at another facility)

Skilled Nursing Home – 24 positive residents to-date (20 recovered), with our last positive case identified 4/24/20

- Evergreen Way (post-acute) has had 6 positives (5 recovered), 1 death at another facility
- Chapel Crossing has had 1 positive (1 recovered)
- Skyview Terrace has had 17 positives (14 recovered), 3 resident deaths

Campus Employees – 30 positive employees (28 recovered) with last positive case reported 11/8/20