

October 20, 2020



Dear Residents, Patients and Families,

We hope you are all well as we send you our weekly update on the health and safety of our campus.

This past Sunday, October 18, we notified you of an asymptomatic employee who received a positive test result for COVID-19 during our weekly surveillance testing. This employee is isolating at home. Contact tracing results indicated that this employee has not been in contact with patients or residents during the potential exposure timeframe and any staff member who has been potentially exposed has been individually contacted by our care team.

We will continue with our weekly testing schedule and must have 100% negative test results before potentially transitioning to testing monthly. Of course, we will report any positive test results to you.

Please remember, you can find all of our previous family communications on our family page of our website, accessed on the bottom of the [McLeanInspiredLiving.org](https://McLeanInspiredLiving.org) home page.

As we mentioned in the October 18 communication, due to the results of contact tracing, our neighborhoods have been able to continue small group activities, including dining.

We are continuing to offer inside and outside visits at this time and are thrilled to report that our inside visits are going extremely well. We are delighted to be able to accommodate our families and know that our residents experience such joy in seeing you.

Thank you for your patience as you have come to visit, as we all become accustomed to using our new Well Screen technology! This tool helps us to safely screen all staff and visitors who enter our building and must be used before all indoor and outdoor visits. We have printed directions right next to the Well Screen system, should you need any assistance with it. Please note that you will now need to bring your driver's license each time you visit and have it readily available as you approach the machine. Your temperature will be checked through this system and you will be asked to

answer a brief series of screening questions. Please use the touchless key available as you answer each of the questions on the screen. Please note that all children must also be screened. Rest assured, practice will make this process perfect!

We'd like to extend a huge *Thank You* to all visitors for continuing to adapt and follow the guidelines for visiting. A few reminders of the existing protocols, if you are planning to visit.

- Proper mask wearing is required when entering the building and during the entire visit (no eating or drinking is allowed at this time)
- Pets are not permitted inside or outside right now, per guidance from the CT Department of Epidemiology

Attached please find some information that explains the differences between inside/outside visits, compassionate care visits, and end-of-life visits. These will be discussed at tomorrow's Family Council meeting as well.

Please continue to contact Kathy Cookson if you'd like to schedule an inside, outside, virtual or window visit. She can be reached through email, at [Kathy.Cookson@McLeancare.org](mailto:Kathy.Cookson@McLeancare.org).

Our Life Enrichment team is hard at work engaging our residents as the weather turns cooler. We are continuing to offer weekly fall foliage trips on the McLean bus, following all mask-wearing and social distancing protocols, and look forward to residents experiencing this much-needed change of scenery! October is also "Spirit Month," celebrating McLean Strong and McLean Fun! They have created a wonderful schedule of themed days where our staff and residents are encouraged to join in by wearing festive clothing. Upcoming themes include: October 21: Day of Kindness; and October 28: Halloween Costumes.

We are delighted to announce that our Hair Salon has opened today, Tuesday, October 20<sup>th</sup>! The hours will be 9:00 am – 3:00 pm; Tuesdays, Wednesdays and Thursdays. We have welcomed a new stylist, Holly Charmut, who has experience working in a senior community. Safety protocols dictate that only two residents can be in the salon at one time and masks must be worn. We ask for your patience as we work hard to get everyone scheduled and back into a routine. All residents must have a completed Resident Salon Services form on file.

Our next virtual Family Council meeting is scheduled for tomorrow, October 21 at 2:00 pm. Please feel free to email your questions to [Joan.Stefanowicz@McLeanCare.org](mailto:Joan.Stefanowicz@McLeanCare.org).

Dining will be walking through the feedback received from the most recent satisfaction survey. Please join us by following the link or using the phone number below:

[Join Microsoft Teams Meeting](#)

[+1 860-241-5262](#) United States, Hartford (Toll)

Conference ID: 293 990 335#

We are so grateful for our amazing staff who work hard every day to bring joy to our residents. To show our appreciation, we are celebrating “Kindness Day” tomorrow, October 21, with delicious treats donated for all campus staff. We also thank you, our families, for all of your support as we remain “McLean Strong” in our fight against COVID-19.

Please find our mitigating strategies and cumulative data below.

Be well.



David Bordonaro  
President



Lisa Clark  
Vice President, Administrator of the Health Center

## Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene. Our mitigating strategies continue to be in effect. You will find these listed below:

- Visitors are restricted in the building beyond the health screening table except for end-of-life care and for compassionate care visits with physician approval.
- Scheduled outside and inside family visits are available by appointment in our designated locations. Window visits, Skype or FaceTime visits are offered by appointment.
- Small group activities, including dining, for all neighborhoods.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- The Salon and Barber Shop schedule will be available by appointment, beginning today, October 20, 2020; Tuesdays, Wednesdays and Thursdays from 9 am-3pm.
- Personal Protection Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and increased focus on touched surfaces.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 weekly testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. We will isolate any resident with a positive test result and implement additional testing and cohorting strategies.

## Cumulative Data as of 10/20/2020

Positive cases are noted based on resident's home neighborhood.

Assisted Living – 9 positive residents to-date (7 recovered), with last positive case identified 5/6/20

- Robinson has had 1 positive (1 recovered)
- Atwater has had 1 positive (1 recovered)
- Abernethy has had 7 positives (5 recovered), 2 resident deaths (1 death at another facility)

Skilled Nursing Home – 24 positive residents to-date (20 recovered), with our last positive case identified 4/24/20

- Evergreen Way (post-acute) has had 6 positives (5 recovered), 1 death at another facility
- Chapel Crossing has had 1 positive (1 recovered)
- Skyview Terrace has had 17 positives (14 recovered), 3 resident deaths

Campus Employees – 28 positive employees (27 recovered) with last positive case reported 10/18/20