



February 16, 2021

Dear Residents, Patients and Families,

We hope you are well as we send our weekly update on the health and safety of our campus.

We are pleased to report that we continue to be COVID-19 free with NO new resident or employee cases to report for another straight week. We are continuing to test skilled nursing and assisted living staff weekly and will keep you posted on any positive test results.

Our health center has resumed small group activities and dining with appropriate masking and social distancing. Our Beauty Salon and Barber Shop are also set to open this week, serving our residents on Wednesdays and Saturdays to start. Appointments are being made in anticipation of getting everyone back on a regular schedule.

And of course, we are scheduling indoor visits! While we are so pleased to welcome our families to visit, we have implemented a new process. Please be advised of the following:

Going forward, all McLean visitors, upon arriving in the McLean parking lot, are asked to call the front desk receptionist at McLean, 860-658-3700. The receptionist will confirm that all visitors have arrived and will confirm the time of the scheduled visit. If the timing is correct, they will be advised to come in and proceed with the Well Screen machine. If they are too early, they will be asked to wait until approximately 10 minutes prior to the appointment to come inside to the Well Screen machine.

As a reminder, all visits MUST be scheduled. Visitors must wear masks and be screened at the front entrance of our Health Center. Any additional PPE required for your visit will be provided for you. Please bring your driver's license or photo ID. Also, please do not visit if you are not feeling well and be sure to abide by all travel guidelines, found here: <https://portal.ct.gov/coronavirus/travel>

Book your in-person visit online by following the steps below:

- Click on this Link: <https://mcleancare.simplybook.me/v2>.
- This will direct you to the McLean Healthcare page of SimplyBookMe!
- Click on “Book Now” and then on the specific neighborhood.
- Indicate the type of visit you want from the choices presented.
- Click on the available time that works for you.

During your first visit to this site, you will be asked to create an account with a password. After you have selected a time, you will receive a confirmation email. Should your requested time be unavailable, we will reach out to you with other options. Please limit your request to “one type” of request weekly, to allow as many family visits as possible.

As we transition into our new process for scheduling, thank you for your patience as we work to streamline it for scheduling time with your loved one. Please contact Kathy Cookson with any questions or concerns regarding this online scheduling system. Kathy is also available if you prefer to book your visit through her directly, or you wish to schedule a compassionate care visit after receiving physician approval. Kathy can be reached directly at 860-658-3725 or kathy.cookson@mcleancare.org

Please join us tomorrow, February 17 at 2 p.m. for our Family Council meeting, and the link to join the meeting is below. If you have any questions prior to the meeting, please email them to joan.stefanowicz@mcleancare.org.

[Join Microsoft Teams Meeting](#)

+1 860-241-5262 United States, Hartford (Toll)

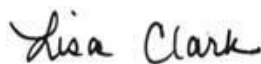
Conference ID: 293 990 335#

Thank you for your patience and understanding as we continue to navigate this ever-changing landscape to safely care for your loved ones. We appreciate your support each and every day.

Be well,



David Bordonaro
President



Lisa Clark
Vice President, Administrator of the Health Center

Mitigating Strategies

Our staff remains vigilant in appropriate screening, PPE usage and hand hygiene. Our mitigating strategies continue to be in effect. You will find these listed below:

- Vaccine being offered to all staff and residents.
- Inside visits have resumed. End of life and compassionate care visits are being scheduled with physician approval.
- Small group activities, including small group dining, have resumed for neighborhoods with residents who are not under quarantine.
- A health screening process is in place at our entrance for all essential personnel entering the building and for those who have scheduled visits.
- The Beauty Salon / Barber Shop will open on February 17 for appointments on Wednesdays and Saturdays.
- Personal Protective Equipment (PPE) is available and worn by all staff while on campus.
- Enhanced cleaning process with approved products used and an increased focus on touched surfaces remains top priority.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).
- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices. Internal campaigns and audits have been implemented to reinforce consistent and effective preventative measures.
- Medical appointments via telemedicine are encouraged whenever possible.
- COVID-19 testing of staff follows the Governor's executive orders and we are currently working with state assigned partners. All staff will test once weekly per CMS recommendations. We will follow isolating protocols should any resident receive a positive test result and implement additional testing and cohorting strategies.

Cumulative data below is from March 2020 to February 16, 2021.

Positive cases are noted based on a resident's home neighborhood.

	Positive	Last positive case reported on:	Recovered	Deaths
Assisted Living				
Robinson	1		1	
Atwater	1		1	
Abernethy	16	1/13/21	13	2 (1 at other facility)
Total for Assisted Living	18	1/13/21	15	
Skilled Nursing				
Evergreen Way (post-acute)	13	1/6/21	11	2 (1 at other facility)
Chapel Crossing	2	1/14/21	2	
Skyview Terrace	21	1/4/21	16	5
Total for Skilled Nursing	36	1/4/21	29	
Employees	43	1/29/21	43	