



McLean

June 9, 2020

Dear McLean Patients, Residents and Families,

We are mid-way through Phase I of re-opening and we have good news to share. We continue to see results from our hard work and diligent infection control practices – we currently have no cases to report. We do have one pending test on The Abernethy.

As of 6/7/20 we were COVID-19 FREE with 27 recovered.

Our cumulative data is below. Positive cases are noted based on resident home neighborhood.

Assisted Living

Robinson has had 1 positive (1 recovered)

Atwater has had 1 positive (1 recovered)

Abernethy has had 7 positives (5 recovered), 2 resident deaths (1 death at another facility)

Skilled Nursing Home

Evergreen Way (post-acute) has had 6 positives (5 recovered), 1 death at another facility

Chapel Crossing has had 1 positive (1 recovered)

Skyview Terrace has had 17 positives (14 recovered), 3 resident deaths

Campus Employees 23 positive (22 recovered)

Staff testing has begun with a staged approach until we have state assistance on weekly testing. Our first stage included testing 10 employees, of which all test results were negative.

For your reference, below is a comprehensive list of the mitigating activities we continue to implement to prevent or reduce the risk of transmission of the COVID-19 virus, as well as any changes we've made to normal operations, in our health center:

- Visitors are restricted in the building except at end-of-life care.
- **Outside family visits will begin 6/10/20 [New details below].** Window visits, Skype or FaceTime visits continue to be offered by appointment.
- Group activities are restricted, including dining, which is limited to residences or areas that allow for appropriate social distances.
- A health screening process is in place at our entrance for all essential personnel entering the building.
- Personal Protection Equipment (PPE) is available and worn by all staff while on campus.
- Masks are provided to all residents to wear when out of their room or if engaged with their care team (with the exception of face care, taking medications or eating).

- Regular audits are conducted by the CT Department of Public Health, National Guard and CDC to survey our infection control practices.
- Medical appointments via telemedicine are encouraged whenever possible.

As a reminder, we are continuing surveillance testing with the help of Hartford HealthCare's mobile testing team. Tomorrow, they will complete the testing of residents on The Robinson and The Atwater, as well as Village residents who've pre-registered. Results can take 24-72 hours and we will contact everyone individually with their results.

We are delighted to let you know that we have received guidance from the State Department of Public Health allowing us to begin outdoor visits. These visits must be scheduled through Kathy Cookson at Kathy.Cookson@Mcleancare.org. Visit times are dependent on staff availability, the health and well-being of your loved one, and most certainly the weather! Visits will take place in front of the windows to the right of the main entrance and are limited to 20-30 minutes so that we may accommodate as many of our residents as possible. Visitors are limited to 4 at a time so that adequate social distancing requirements can be met. Visits will be scheduled starting this week, by appointment only.

The procedure for outside visits is as follows:

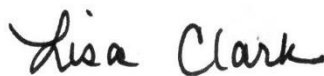
1. Schedule your visit through Kathy Cookson.
2. Arrive 10 minutes early; proceed to front door, wearing a mask. Your temperature will be checked, as well as a pulse oximeter reading taken, and you will be asked to wash your hands upon entering and exiting this health screening area.
3. A mask must be worn by all visitors at all times on campus.
4. If you are bringing a gift or package, it must be left on the table outside our entrance. It will be delivered to your loved one after the necessary cleaning precautions have been taken.
5. There will be a barrier between you and your loved one, and chairs will be six feet apart.
6. Chairs will be wiped down between visits.

We look forward to seeing many of you during tomorrow's virtual family council meeting.

Be well,



David Bordonaro
President



Lisa Clark
Vice President, Administrator of the Health Center