

May 29, 2020



Dear McLean Patients, Residents and Families,

It is with happy hearts that we report 3 more recovered patients on Evergreen Way have moved back to their homes! With this wonderful news comes reenergized efforts to keep up our good efforts with diligent hand hygiene and use of PPE. We are seeing the results from our hard work!

Today we continue to care for 2 positive cases on Evergreen Way and an additional patient is being cared for off campus. We also have one pending test on The Robinson.

The CT Department of Public Health visited this morning with a member of the National Guard, to survey our nursing home. We've come to expect visits from them more often and rely on their guidance for best practices as they evolve. We received positive feedback from today's survey and have a clear path for continuing on our course.

We've heard some questions from families regarding our quarantine procedure if a resident goes off campus for a medical appointment. As of today, if a resident leaves campus for an appointment, upon their return they must self-quarantine for 14 days and we will monitor them closely for any signs of illness. This is the recommended practice across the industry and we will adhere to this policy for as long as it is considered best practice for reducing the spread of illness to others in our health center.

While we know this fight is not over yet, we reflect on how far we've come since our first resident displayed symptoms on March 29. We put health and safety protocols and practices in place quickly, many that were unfamiliar and uncomfortable to us, implemented new communication tools, and adjusted to this "new normal" way of caring for our residents. As we look back, we realize how much we've learned from each other and grown together as a community. We are all weathering this storm together.

We'd like to take this opportunity to recognize our strength as a community, our sadness for our beloved residents we've lost, and express our most sincere gratitude for the support we've received from you, our families, neighbors and friends. We could not have come this far without your unwavering support and we thank you.

Be well,

David Bordonaro  
President

Lisa Clark  
Vice President, Administrator of the Health Center