May 15, 2020



Dear Residents, Patients and Families,

First of all, thank you for taking the time to read these communications and participate in our virtual Family Council meetings. We are working hard to effectively communicate the status of our Health Center and our diligent efforts to keep our community healthy and safe. We truly appreciate all of your support.

As we provide these updates, we are receiving guidance from the CT Department of Public Health on the very best ways to help safeguard the rights, health and safety of our high-risk population against the COVID-19 virus. We know that appropriate use of PPE, testing and cohorting positive cases are key to controlling the spread of the virus in communities such as ours, and we are following all recommendations as we fight to end this virus in our Health Center.

As we communicated to you earlier this week, we have been making plans to test all health center residents. Yesterday we learned that we will be able to increase our testing capabilities with the help of Hartford HealthCare's mobile testing team. On Monday, based on test kit availability, we are planning to test nursing home residents and a portion of assisted living residents who have not been previously tested. We expect the results from these additional tests to come back to us by the middle to end of next week.

Increased testing could mean increased positive cases. Because we know that cohorting positive cases is a vital infection control practice, we will be moving residents who receive a positive test result, with or without symptoms, to a COVID-19 positive location. We will be communicating with impacted residents and families prior to any moves and we are working on ways to strategize consistent staffing and routines to minimize disruption.

Data on the DPH website continues to remain inaccurate. We are working with them to correct the information. Below is a snapshot of where we are managing positive cases today in our Health Center. Cases are considered "pending" if we have tested a resident and their results have not come back. We are encouraged as our positive numbers decrease and fewer residents are experiencing symptoms. However, next week, as additional tests are administered and we are waiting for results, the number of "pending" cases will increase dramatically.

Friday, May 15, 2020 A.M.					11:00	
	Robinson (AL)	Atwater (AL)	Abernethy (AL)	Evergreen Way (Post-Acute)	Chapel Crossing (LTC)	Skyview (LTC)
Positive	0	0	0	15	0	I
Positive (being cared for off campus)	0	0	I	0	0	0
Pending	2	0	0	I	0	2
Negative	5	II	9	12	I	10
Recovered			2	3		2

As spring weather is finally making an appearance, Kathy Cookson is beginning to schedule outside visits for families. Masks will be available for residents and family members and appropriate social distancing measures will be indicated in the pre-scheduled location. These visits are by appointment only. Please contact Kathy at least 48 hours in advance to schedule <a href="mailto:kathy.cookson@mcleancare.org">kathy.cookson@mcleancare.org</a>. The safety of all residents and staff is most important during this pandemic; therefore, all visits must be scheduled. All visits are subject to staffing, weather and a resident's health status. We thank you for your understanding and help.

As we close out this communication, we would like to thank you again for your continued support. We are finding strength from within ourselves, our team members, and especially from our amazing residents and families.

Be well.

David Bordonaro

President

Lisa Clark

Lisa Clark

Vice President, Administrator of the Health Center