

May 5, 2020



Dear Residents, Patients and Families,

As we continue to fight to end COVID-19 inside our Health Center, warm spring weather tempts us outside. Some of our residents have been enjoying the courtyard accompanied by staff, wearing masks and practicing social distancing. It does our spirits good to feel the sun on our faces.

Over the weekend, the CT Department of Public Health, along with the CDC and the CT National Guard conducted a thorough survey of our nursing home, focusing on infection control practices and appropriate use of PPE. This was our second successful survey. We are always survey ready as we know they will occur regularly and will include assisted living. These surveys help us be our very best as we care for our community.

As of today, we are caring for positive cases in two skilled nursing neighborhoods. We have 7 positive cases on Evergreen Way and 13 positive and 1 pending on Skyview Terrace. In assisted living, we have 1 pending case on the Robinson and 2 pending on the Abernethy. We continue to have 6 positive residents being cared for off campus.

As reporting and notification processes evolve, The Centers for Medicare & Medicaid Services (CMS) is standardizing their format for reporting confirmed, cumulative COVID-19 cases among nursing home residents and staff to the CDC. To closely align our reporting process with their new standardized format, we will be updating the way we report confirmed and suspected/pending cases in our skilled nursing and assisted living neighborhoods to our staff, as well as to residents, patients and families. We will begin reporting our cumulative cases regularly in an upcoming communication. Thank you in advance for your patience as we work to implement new requirements and restructure our own communications for consistency.

As we get ready to celebrate all mothers this weekend, we anticipate many family requests for FaceTime and/or window or driveway visits. Due to staffing, necessary pre-cautions and schedules, we may not be able to fulfill every request for Sunday. As we do our very best to connect you with your loved ones, we look forward to accommodating all wishes over the week ahead. We know social distancing is getting

harder and harder for our families and residents; however, we are continuing to restrict visitors except at end-of-life. To request a FaceTime or window visit, please reach out to [Kathy.Cookson@McLeancare.org](mailto:Kathy.Cookson@McLeancare.org).

Reminder: Please clearly label all cards and gifts and place them on the table under our awning for delivery. All items will be cleaned or wiped down before entering our building so please make sure all items are securely wrapped.

We are looking forward to our Virtual Family Council meeting tomorrow. Please find the invitation to our Teams Meeting in your inbox. We are working on adding a call-in number for those without computer access and should have one for next week. We have received several questions to answer tomorrow, but please feel free to send along any additional questions to Joan Stefanowicz [joan.stefanowicz@mcleancare.org](mailto:joan.stefanowicz@mcleancare.org).

Be well.



David Bordonaro  
President



Lisa Clark  
Vice President, Administrator of the Health Center