



Dear Patients, Residents and Families,

April 2, 2020

We wanted to let you know that we now have a patient in our post-acute neighborhood with confirmed COVID-19. We have notified public health officials as required and are following procedures as outlined by the Centers for Disease Control and Prevention (CDC).

The patient is isolated under CDC precautions and is being cared for on the unit, which is now closed. This means that only assigned staff is permitted in the neighborhood and that staff is not traveling to other areas of our Health Center.

This is our first case among patients or residents, but we have been planning for this. Our entire staff has been trained in recommended care protocols and is using the appropriate safety equipment and precautionary measures.

We are diligently monitoring all other patients and residents in our Health Center for changes in health several times a day and are following the guidance from the Department of Public Health and the CDC to contain the spread of this virus.

We will keep you informed as updates occur.

Let's continue to work together to keep our environment safe for ourselves, our residents, and our families.

Thank you and stay well.