



April 3, 2020

Dear Families,

During this ever-changing environment we appreciate your cooperation and support as we continue to follow the recommendations from the Department of Public Health and the CDC to contain the spread of this virus.

To that end, we have implemented some changes on our neighborhoods to fully support our residents and staff, including:

- *Limiting private help, as well as limiting Home Care visits to reduce traffic in our Health Center

- *Beginning with dinner on April 3rd, the Pfirman Dining Room will be closed. All Robinson residents will eat on their neighborhood. If an appropriate table is not available, we have new tray tables that we will use. Menu selections will now be done ahead of time

- *Re-deploying staff to help on our neighborhoods with dining, laundry, bed making, Life Enrichment and assisting with Face Time Physician visits so our care teams can focus on hands-on resident care

- *Continuing resident social distancing with any interaction, especially at meal time

- *Staff is now wearing face masks and residents will be asked to do the same if coughing

- *Offering staff the chance to purchase food and household supplies from our vendors in our Senator's Café

Our goal is to provide the best care for your loved ones as we all work together to keep our environment safe for ourselves, our residents, and our families

A big THANK YOU to our families and local restaurants who have been generously donating meals to our staff. Thank you for supporting us as we care for our very precious community.

Be well.